

V-GUARD SMART MOBILE APP

For downloading V-GUARD SMART APP

ANDROID Users :



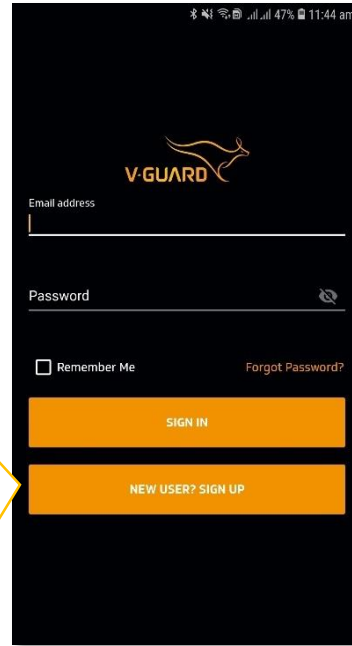
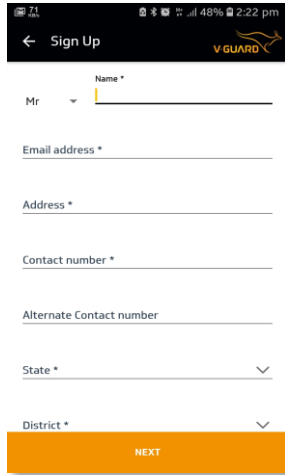
APPLE iOS Users:



Type "V-Guard Smart" in search window. The V-Guard Smart App appears. Click on download and install the app.

1. Log in Page.

NEW USER SIGN UP: New user needs to be registered, one time for sign in to V-Guard Smart App. Users are requested to enter valid email and password of his own choice for registration, as these information's are utilised for future communication in case of any service assistance or sharing the product details.



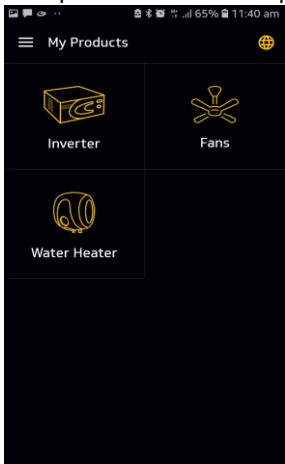
New users: Please signup using New user? Signup
Existing Users: User can input the valid Email address mentioned during the new user? sign up.

Password: User can use the password of his own choice, mentioned during new user sign up.

SIGN IN: After new user sign up, user can log in to V-Guard Smart App for enjoying the product features.

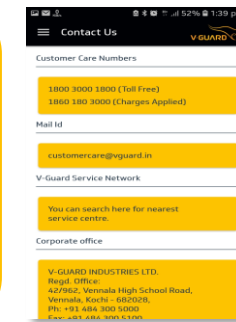
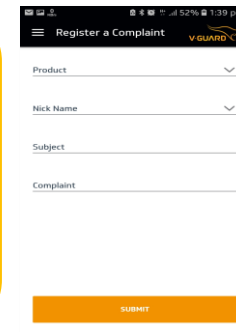
2. Home Page.

My Products: Click on this tab will navigate to My products page and there the user can select the registered product or add new product under the product category.



Service Request: Click on this tab will navigate to complaint registering page and the customer can log a service request.

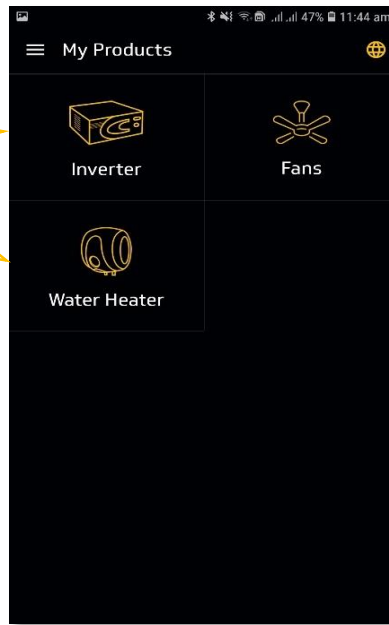
Contact Us: Click on this tab will navigate to Contact Us page and the company contact details are listed here for assistance.



3. My Products Page.

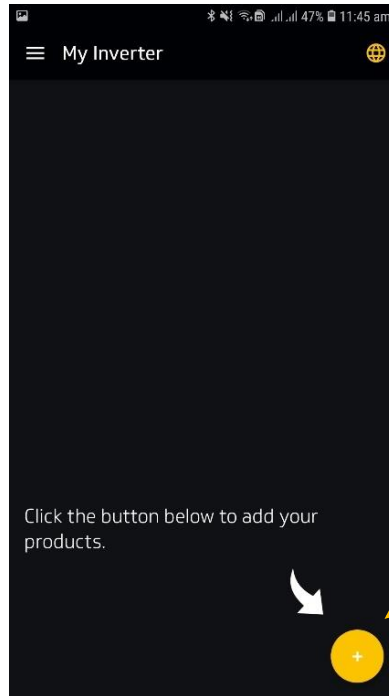
Inverter: Click on this tab for adding Inverter products

Water Heater: Click on this tab for adding Water Heater products

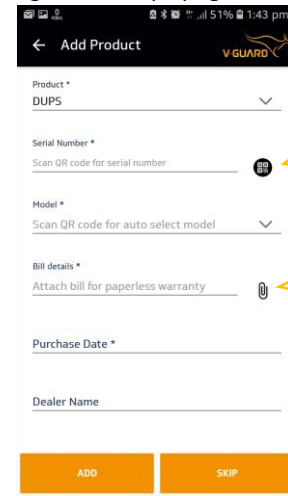


Fans: Click on this tab for adding Fan products

4. Addition of Inverter



Add Product: - Click on this "+" tab will navigate to product adding page. The user can enter the valid data's regarding the product for registering under registered Email ID. These information's will be retained for future reference and are mandatory to avail the warranty as per norms. After entering all fields, click the "ADD" button for adding the product under product category. Once the product has been successfully added by user, an icon will be formed representing the selected product category. Thereafter user can go through the "Help" page under "Home" for more product functionality features.



QR Code: This is the quick response code for product and by click on the icon will navigate to scan page using camera. The user can point the camera at the QR code for getting the response code.

Bill Details: The hard copy of product purchase bill can be saved for future reference. By clicking the attach symbol " "the user can upload the snapshot of bill by using Camera / Gallery.

5. Configure with Inverter:

Neighbors are not able to connect your DUPS. Family members will use same registered Email/Password in their mobile to access DUPS. When you add product first time it will not be configured. Follow below steps to configure:

a) After adding your product you will be able to see it in list. But still it is not configured with actual system hence unusable. Click on the product icon.

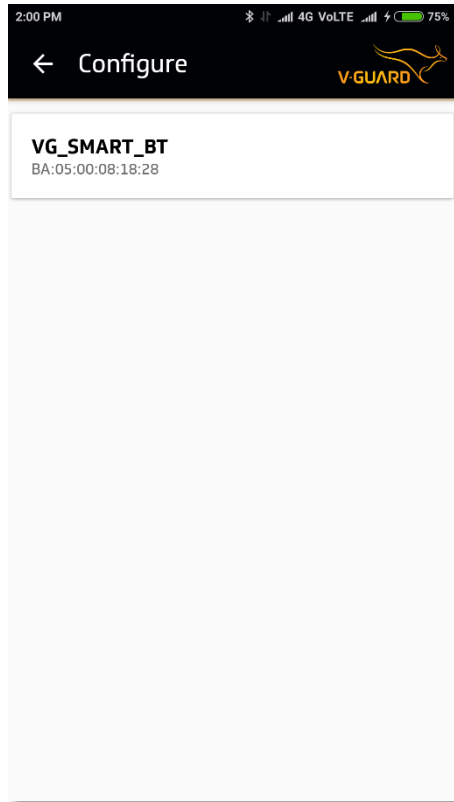


b) Now you have to take your smart phone near to DUPS. Press and hold DUPS On/Off switch for approx. 10secs (until you hear 3rd beep). DUPS on/off switch LED starts to blink. (Make sure during configuration it is not recommended to switch ON inverter and mains input available for inverter. Also your inverter will get reset so turn off your critical loads.)

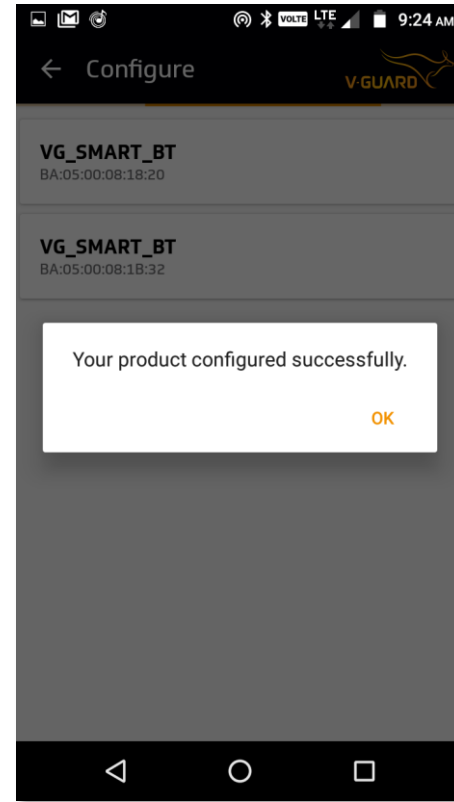
Now click Configure button on app.



c) A product list will appear like below format. Select your product from list. Now your product will start configuring with your registered mail id. make sure at this moment your mobile should have a internet connectivity. Your inverter will reset once this time.

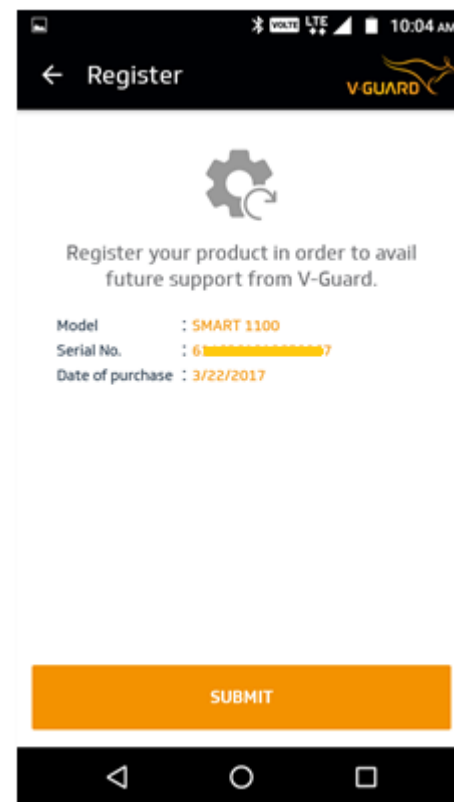


d) Successful product configuration message will come in your mobile screen . Press "OK" button.



e) Now below message will appear in your mobile screen just click on SUBMIT button.

You will also receive a mail confirmation from V-Guard customer care in your registered mail id.



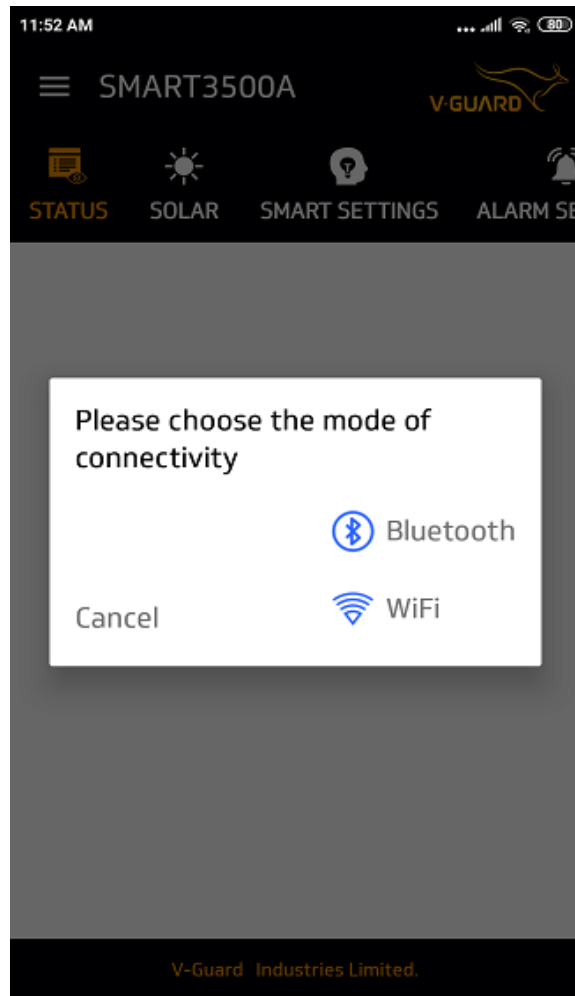
f) Your product is now get configured. Now you will be able to enjoy smart features of V-Guard smart DUPS. Power is now in your hand. Click on Product tab to enjoy the features.



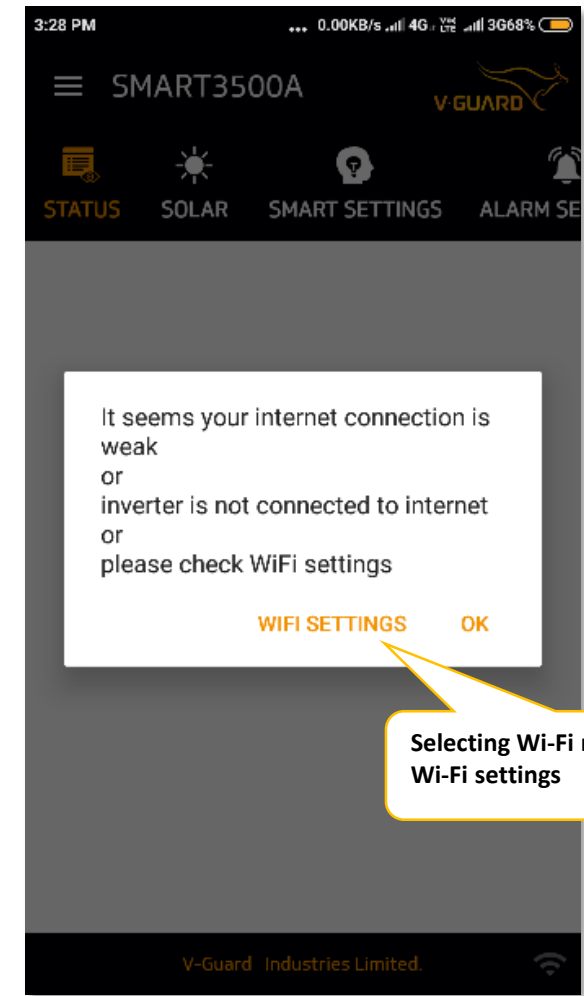
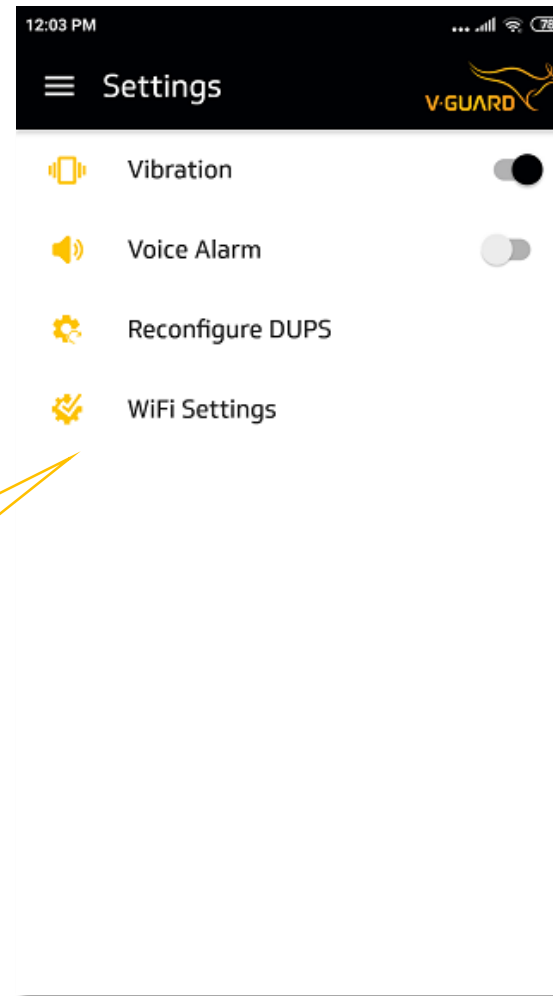
6. Selection of communication method:

Based on Inverter Models, user can adopt Bluetooth or Wi-Fi connectivity for interaction with inverters. Using Bluetooth mode user can connect to inverter within a short distance and using Wi Fi mode user can connect to inverter remotely by simple Wi-Fi configuration process.

User can configure the Wi-Fi setting by below methods:



From Settings page,
select Wi-Fi Settings



Selecting Wi-Fi mode and follow
Wi-Fi settings

9:33 AM 2.09KB/s 4G VoLTE 84%

← WiFi Settings V-GUARD

Provide the WiFi router credentials to connect to the internet

Router WiFi Name(SSID) *

Wi-Fi Security Mode : Secured

Password *

Show password

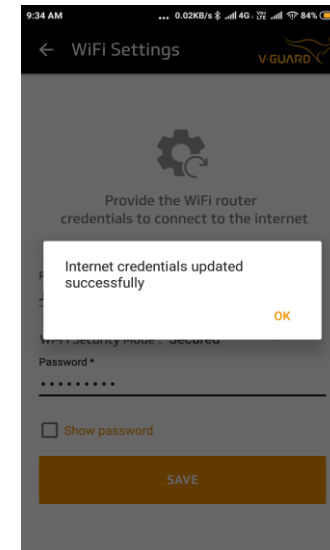
SAVE

Password: User can type Wi-Fi password of the Wi-Fi router here.

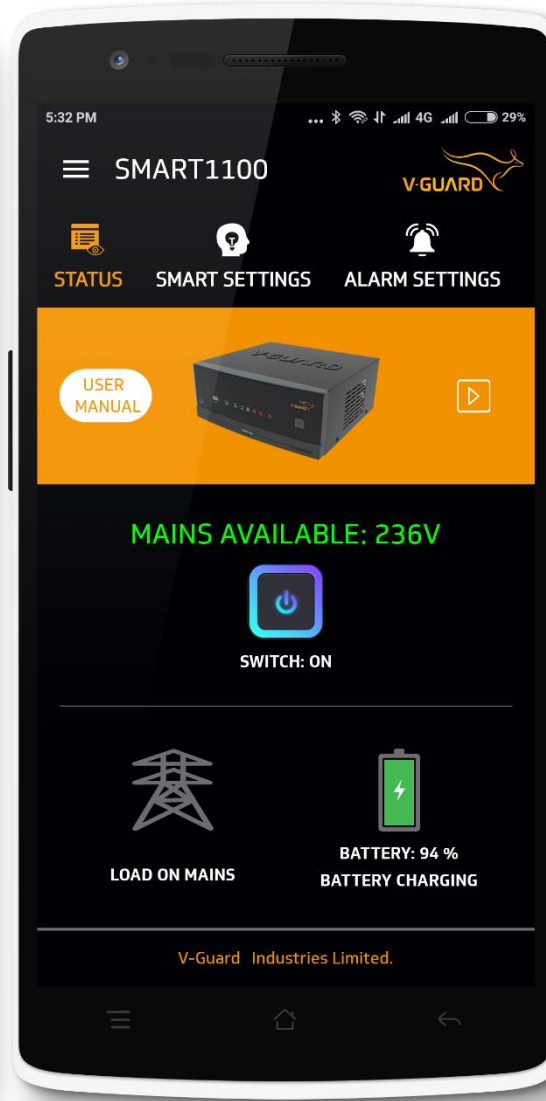
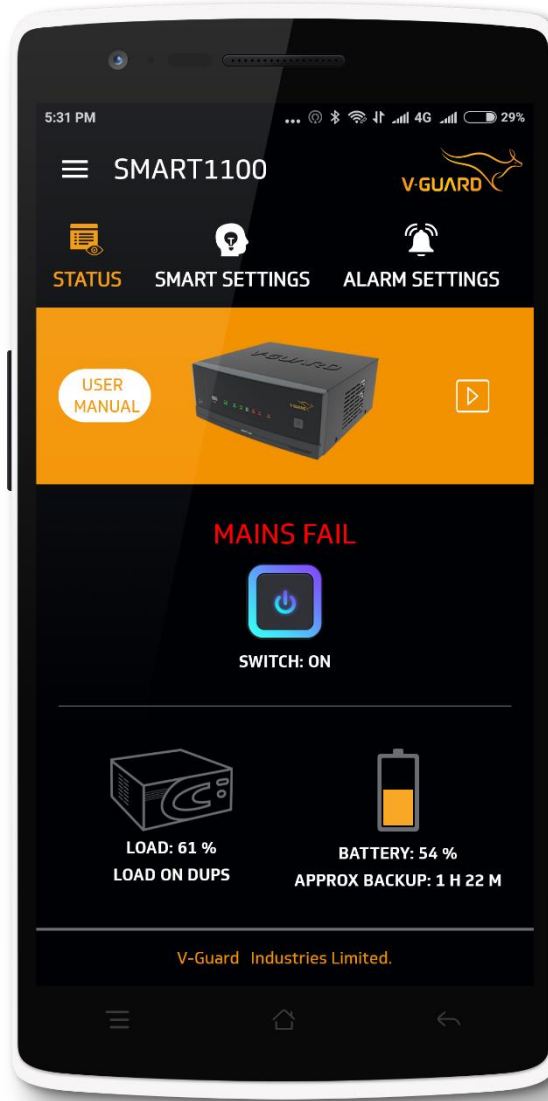
Wi-Fi router details: You can provide your Wi-Fi router name either type by keyboard or click on scanning button for picking Wi-Fi device from the list.



Save credentials: After providing the Wi-Fi details, you can save the Credentials by pressing save button



STATUS PAGE

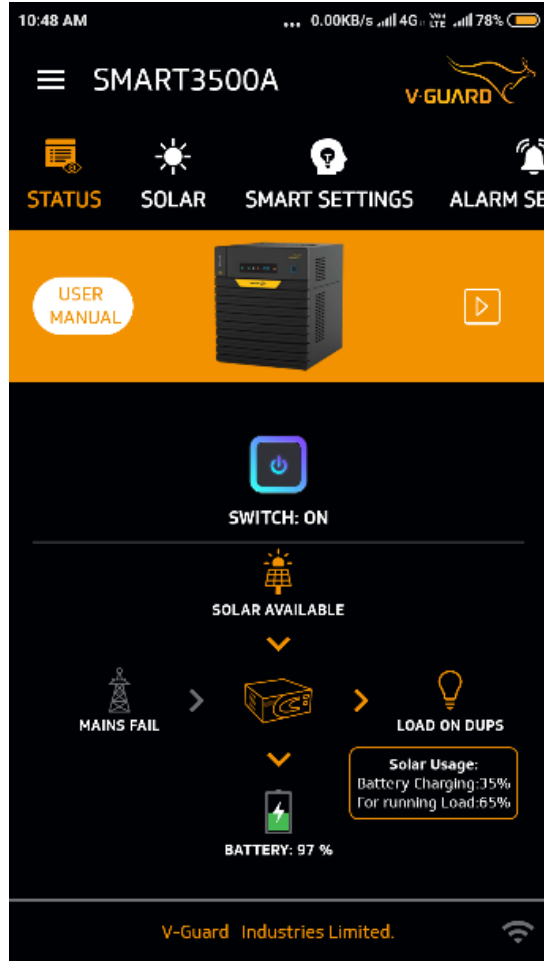


Product Image
Product Manual
Product Information

MAINS availability Status
DUPS Switch status

Load Percentage
Load on Mains/DUPS/Standby mode
Battery Percentage
Approx. backup time in Hrs. & Min

STATUS & SOLAR PAGE

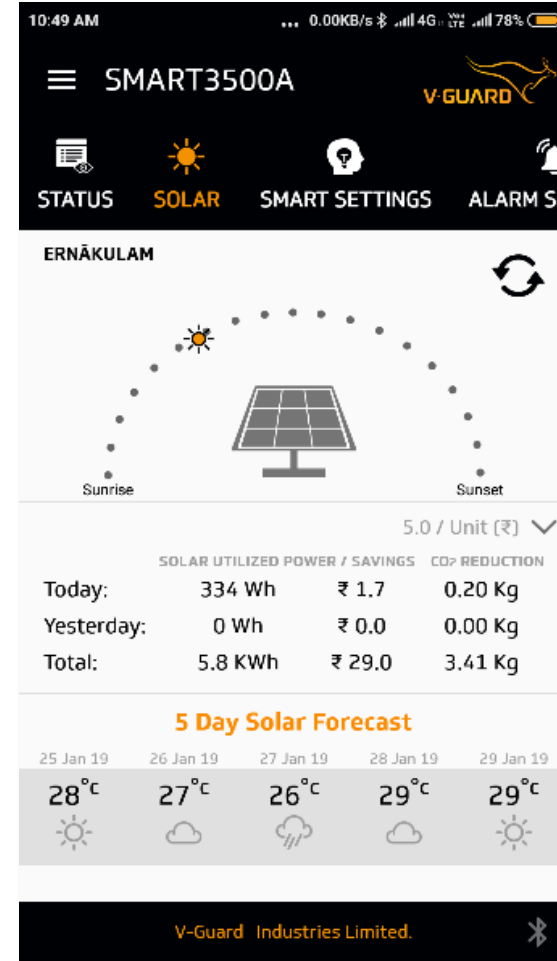


Product Image
Product Manual
Product Information

DUPS Switch status

Solar Usage for Battery
Charging & running Load

Solar/Mains Status
Battery Percentage

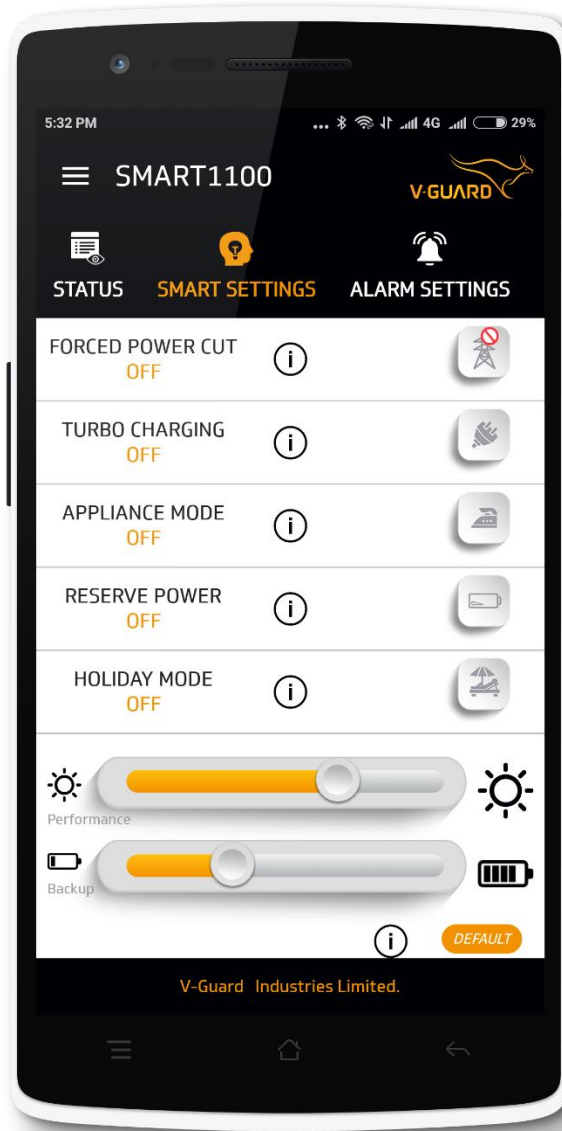


It shows installation location

User can monitor solar savings details of Today, Yesterday and Total based on solar utilization. User also calculates savings based on their tariffs.

User can monitor 5 days weather forecast and plan accordingly for inverter usage.

SMART SETTINGS



FORCED POWER CUT: Sometimes Mains voltage is low so the fans runs at low speed in spite being on highest speed. Just select forced cut mains for specified time span as per your need and load will get shifted to DUPS with better output performance. Also can be used when mains fluctuations are there.

TURBO CHARGING: Turbo charging is very useful where power cuts are for long duration & you are not sure for how long the power will be available to charge your battery. Through this user get their battery charged faster up to 30%. Obviously, battery safety is taken care off.

APPLIANCE MODE: Sometimes user needs urgent usage of heavy loads like Electric Iron / coffee maker / sandwich maker / Roti maker / Geyser / Hair Dryer / Vacuum cleaner etc. *, but mains is not available. Normal inverters available in homes are not capable to run over capacity loads. Appliance mode enables users to run over capacity loads to complete their emergency work & not compromise on their life style.

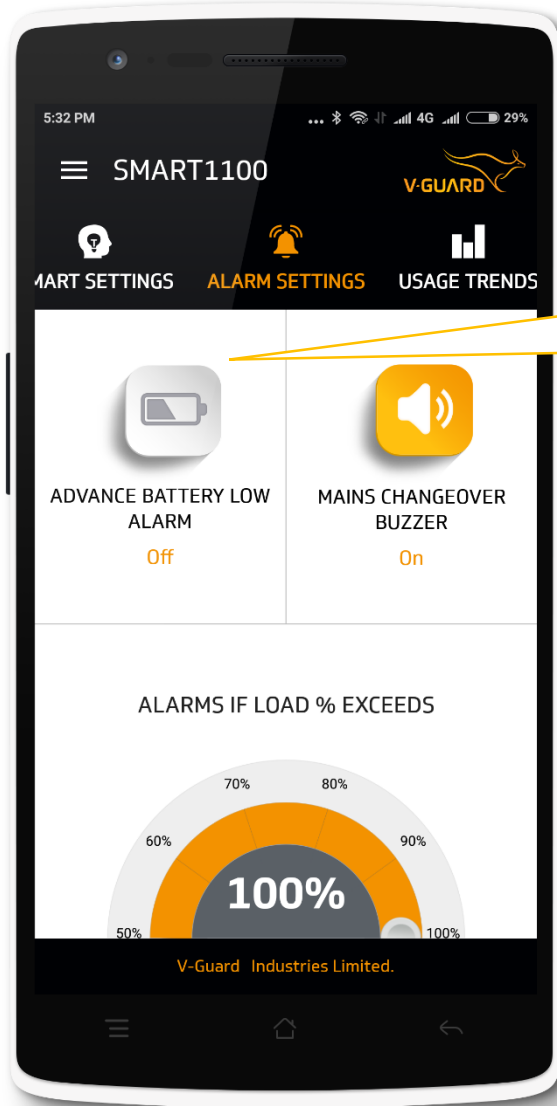
RESERVE POWER: There are times when we have very long power cuts & the battery gets exhausted in mid of night. We wish if we could run just 1 fan for another 1 hour. This feature allows user to get extra backup even after battery gets low. It is very useful feature for emergency use.

HOLIDAY MODE: Use this feature if you are going out of home for a longer duration. DUPS will not work in this mode and even your battery will not be in healthy conditions. This mode will minimize power consumption for battery charging if no one is at home & save power for you in your absence.

Backup: User can increase the backup time up to 30% from inverter by using this feature. It's ideal in conditions where power cuts are for longer duration. Performance is reduced during this.

Performance: User will get best performance. It's for users who wants the best speed from Fans in hot summer. This feature will work with approximately 25% load.

ALARMS SETTINGS

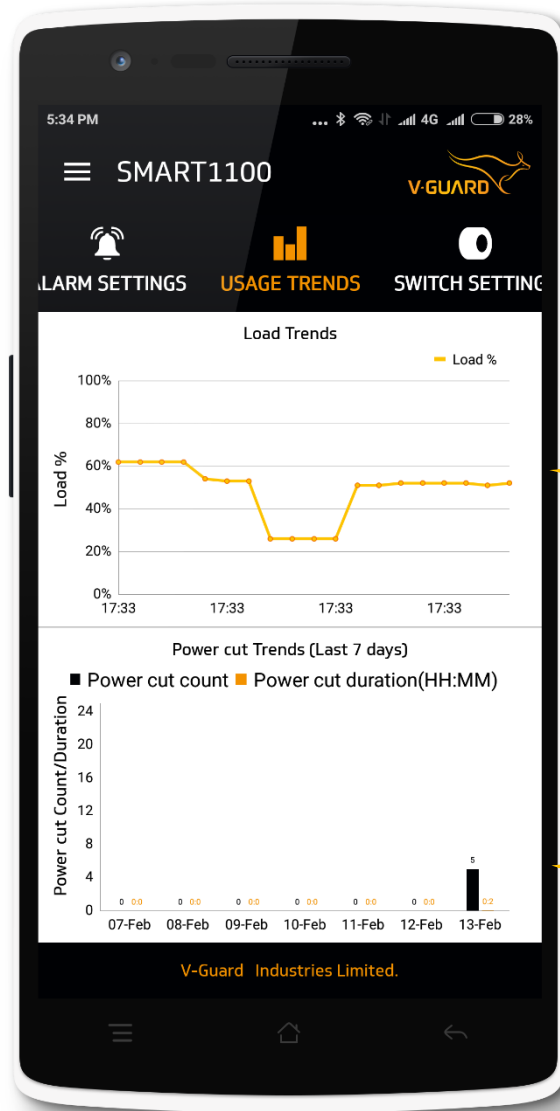


ADVANCE BATTERY LOW ALARM: User sometimes needs to know much in advance the status of his battery through audible alarms before battery gets low and user has opportunity to reduce load and again get longer backup time. This feature allows users to plan for battery management too.

MAINS CHANGEOVER BUZZER: Not always buzzer noise is acceptable. Especially when the voltage is fluctuating & inverter keeps beeping every time it changeovers. Through this feature user can mute changeover (Mains Fail / recovery) buzzer noise for next 1 day or for always also. Anytime user can also unmute the buzzer. Obviously for critical conditions buzzer will alarms, but smartly !!!

ALARMS IF LOAD% EXCEEDS SET LEVEL: Sometimes user needs to know if the load running on DUPS is more than his set level, so that he can save wastage of power, especially when long power cuts happens. To avoid such situations user can select load percentage limits say 50%, 60%, 70%, ... 100% so that above this load percentage he gets alarms from DUPS and can come to know that load running on DUPS is above specified limits. Default load percentage is 100%. This is just an alarm function & will not trip your inverter.

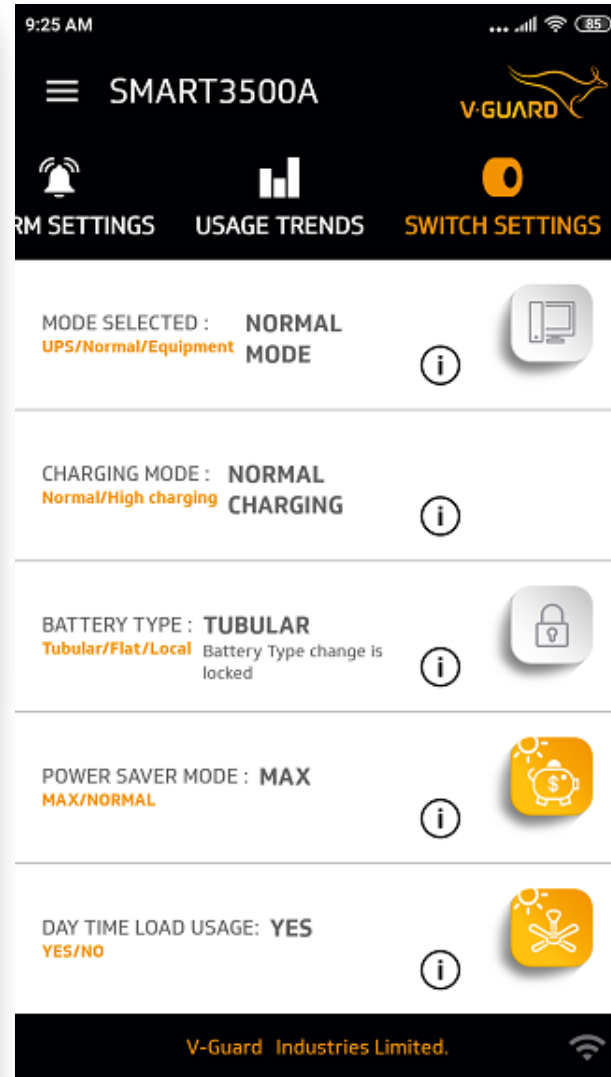
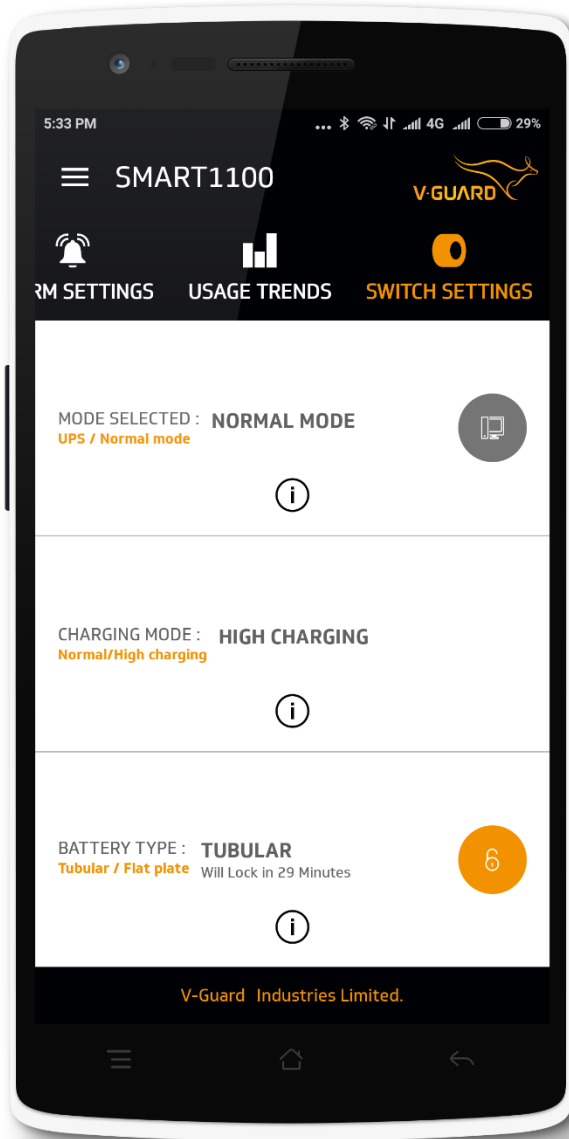
USAGE TRENDS



LOAD TRENDS: It gives graphical representation of actual running load percentage on DUPS w.r.t. time. This will help in reducing/increasing load as per requirement.

POWER CUT TRENDS: It displays number of time Power fail & duration history of last 7 days. First bar shows number of times power cut and the second bar shows duration of power cut in HH:MM on respective day.

SWITCH SETTINGS



MODE SELECTED: Mode selected option will allow user to set the DUPS to UPS / Normal / (Equipment mode*) as per his requirements. In UPS mode, user can run his PC or critical IT loads. Equipment mode is available based on inverter Model. This mode is useful for home appliances having SMPS based loads

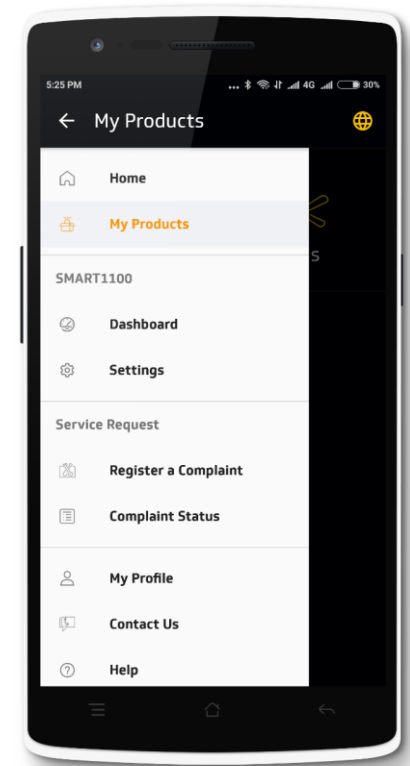
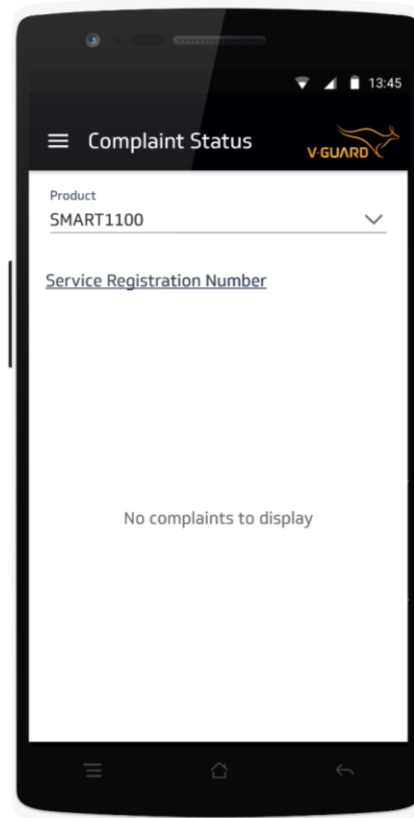
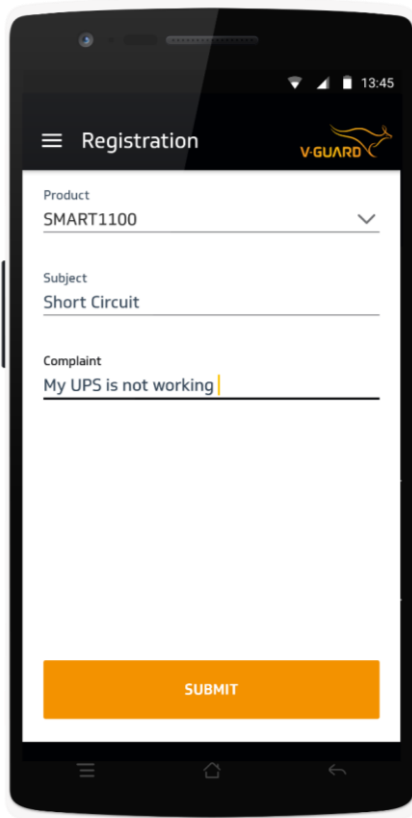
CHARGING MODE: It displays the charging mode selected by user through switch available on product, whether battery needs to be get charged through Normal Charging rate or Higher Charging rate.

BATTERY TYPE: It displays the battery type (Tubular/Flat/Local*/SMF*) selected in the product during installation. Wrong battery selection is not good for the battery life & performance hence this selection is very important & doesn't need changes till the time the battery is changed again. User needs to select correct battery type within 30 mins of installation. After 30 minutes battery type selection option will be locked. Unlock button is available to get another 30 minutes of time.

POWER SAVER MODE: This feature is available only in solar inverters. In Max mode, it will forced cut inverter input mains based on solar and battery health. Select Max mode if you are using almost system rated solar capacity & your mains condition is quite good.

DAY TIME LOAD USAGE: If you are not using load in solar available time and battery is fully charged, then there is no use of solar power anywhere. To avoid this solar wastage, it will cut inverter input mains in night and discharge battery to certain level for next day charging through solar. This feature is very useful for working family where no body is available at home during day time. It will cut inverter mains in night only if you have selected "No" and Power saver at Max mode

*Feature available based on inverter Model.



Service Request

THANK YOU